

The Sympact logo consists of the word "Sympact" in a white, sans-serif font, centered within a blue, cloud-like shape with three rounded lobes.

Sympact

Office Phones,  
Mobile Plans  
and Internet.



# Office phones, simplified.

Make and receive calls from your phone, mobile or PC.

Great features including voicemail-to-email, automated routing, ring groups, call queuing and custom hold music.

Work from home and take the office phone with you.

Multiple locations do not need complex networking systems like VPNs and firewalls.

No onsite hardware required except the modern handsets.

Set monthly costs, unlimited calls and no surprises.

Installed and supported by Sympact and provided by Australia's third-largest interconnected voice network provider, Connexus.

No need to deal with Telstra.

Use your existing numbers. 1300 and 1800 numbers available.

## Costs:

**\$30 per user.** Unlimited calls to Australian local, national, mobile and 13/1300 numbers. Includes auto-attendants, ring groups, call recording, hold music and queuing.



**Desk Phone.** Modern easy-to-use desk phones cost \$253 outright or \$10.55 per month each (no interest or fees, just outright price paid over 24 months).

**PC or Mobile.** Make and receive office calls on your mobile or PC through a softphone app. Great for work-from-home or on-the-road workers. Cost is \$5 per month per user.

## Full Features List:

Agent Groups / Call Queuing	Email on Missed Call
Attended Call Transfer	Enterprise-wide directory
Barge in / listen in/ teach mode	Extension Dialling
BLF / Presence	Hunt Groups (Ring Groups)
Block Caller ID	Immediate Voicemail
Call back	Paging Groups
Call Twinning	Park Orbits
Call Forward always	Personalized Name recording
Call Forward Not Reachable	Phone List – Personal
Call Forward on Busy	Phone List – Group
Call Forward on No Answer	Push to talk
Call Forward remotely via web portal	Record Off / Record On
Call ID Blocking on a per call basis	Remote Office
Call Group Pickup	Residential call restrictions
Call Park/Pickup	Ring Period
Call Redial	Ring Timer
Call Return	Robot Receptionist
Call transfer recall	Immediate Voicemail
Call waiting Activate / Deactivate	Last number redial
Caller ID	Listen to automatic recordings
Configurable calling line ID	Sequential Ring
Configurable Time Format	Service Flags (After Hours Switch)
Configurable User ID	Shared call appearance
Custom Buttons creations for auto-provisioned phones	Simple Call Recording
Direct Inward/outward Dialling	Simple Conference Rooms
Directed call park	Simultaneous ring
Directed call pick-up	Move current call to user mobile phone
Directed call pickup with barge-in	Music on Hold
Do Not Disturb (DND)	Voicemail (Mailbox)
	Voicemail to Email

## NBN Internet Connections:

No matter what type of business you run, a good internet connection is critical to your operation. Sympact can provide no-fuss business-grade broadband with two plan options:

<b>STANDARD-PLUS (NBN50)</b> <i>\$99 per month:</i>  Typical Speed: 45Mbps download and 18Mbps upload between 9am to 5pm. Unlimited data. Static IP. Optional 4G Backup.	<b>PREMIUM (NBN100)</b> <i>\$110 per month:</i>  Typical Speed: 90Mbps download and 36Mbps upload between 9am to 5pm. Unlimited data. Static IP. Optional 4G Backup.
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*Setup on 12 month plan is \$99. Setup on 24 month plan is free.  
Sympact will manage the process in partnership with Connexus.*

## Mobile Phone Plans:

Your smartphone allows you to run your business from anywhere. Sympact can provide these simple, Bring-Your-Own-Handset plans:

\$36 per month	<b>15GB</b> of data per month
\$45 per month	<b>30GB</b> of data per month
\$60 per month	<b>60GB</b> of data per month

### All plans include:

Unlimited calls to mobile, national and 13/1300/1800 numbers.  
Unlimited text (SMS, MMS) to Australian numbers.  
Unlimited international calls & text to 15 countries.

*No contracts. Pay by the month directly to Connexus. No exit fees.*



The Cloud Experts.

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